Electronic Acknowledgement Receipt					
EFS ID:	5120335				
Application Number:	10679214				
International Application Number:					
Confirmation Number:	5961				
Title of Invention:	System, method & software for a user responsive call center customer service delivery solution				
First Named Inventor/Applicant Name:	Robert R. Bushey				
Customer Number:	82744				
Filer:	Raman N. Dewan/Mindy Mayer				
Filer Authorized By:	Raman N. Dewan				
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Receipt Date:	08-APR-2009				
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Application Type:	Utility under 35 USC 111(a)				
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Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1110
RAM confirmation Number	2055
Deposit Account	100096
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /₊zip	Pages (if appl.)
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1		T00536_RFOA_100808.pdf	46867	yes	7					
1		100536_RFOA_100808.pdf	ba9a9eb0344f04b7f0e4e5126c1a05333d9 381e8	yes	,					
	Multipart Description/PDF files in .zip description									
	Document Description		Start	End						
	Amendment After Final		1	1						
	Claims		2	5						
	Applicant Arguments/Remarks Made in an Amendment		6	7						
Warnings:										
Information										
2	2 Extension of Time	T00536_RFOA_100808_Ext.pdf	57070	no	1					
		b690c16ef65d2cc31181b5a6e2535369837 72d21								
Warnings:					•					
Information										
3	3 Fee Worksheet (PTO-06)	fee-info.pdf	30338	no	2					
	·		2898610527d0fb3b9c760413fcb7197e569 59edf							
Warnings:			·		-					
Information	1									
		Total Files Size (in bytes)	1.3	34275						
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.